



GOVERNMENT OF KERALA

Abstract

Health & Family Welfare Department – Operational guidelines for the implementation of Triage system in all Emergency Departments across the State of Kerala - Orders issued.

HEALTH & FAMILY WELFARE (P) DEPARTMENT

 G.O.(Rt) No.998/2020/H&FWD
 Dated, Thiruvananthapuram,02/06/2020

 Read: 1. G.O. (Rt.) No. 1047/2018/ H&FWD dated 28/03/2018.

 Letter No. MSP3-21123/2019/DHS dated 03/12/2019 from the Director of Health Services, Thiruvananthapuram.

ORDER

Triage is a critical and necessary component of Emergency Department care. Triage is the prioritization of patient care based on illness/injury, severity, prognosis and resource availability. It identifies patients needing immediate resuscitation; assigns patients to a predesignated patient care area, thereby prioritizing their care: and initiates diagnostic / therapeutic measures as appropriate. As per Government Order read above, sanction was accorded for the implementation of Triage System in all General Hospitals / District Hospitals / Taluk Hospitals / Taluk Head Quarters Hospitals and Community Health Centres. Now, as per letter read above, the Director of Health Services has submitted a proposal along with guidelines for implementation of the scheme in the above institutions.

2) Government have examined the matter in detail and decided to implement the above scheme in all Emergency Departments across the State subject to the following guidelines :-

1. All Emergency Departments shall maintain a Triage Desk and Triage Area.

- The Nursing Superintendent / Head Nurse in charge of the Emergency Department shall post a Staff Nurse trained in Triage at the Triage Desk.
- 3. The Staff Nurse at the Triage Desk shall perform a systematic Triage of all the patients attending the Emergency Department & categorize them into appropriate triage categories and guide them to the respective patient care areas.
- The details of Triage of each patient shall be recorded in the prescribed Triage Format. (Proforma is appended to this order)
- 5. The Staff Nurse shall notify the Doctor on Duty about the Triage category of each patient.
- 6. All Green category patients in the waiting area shall be allotted a token number and shall be examined by the doctor on duty in a Queue system.
- The Staff Nurses / Interns / Residents posted in Red, Yellow and Green areas shall Re-Triage the patients in the respective areas periodically as appropriate and inform the Doctor on Duty.
- The Doctor on Duty shall conduct periodic rounds in each patient care area and ensure timely referral, admission or discharge of the patients as appropriate.
- 9. The Doctor on Duty after initial assessment and stabilisation shall initiate transfer of patients requiring referral to higher centres as per the referral protocol.
- 10. The Doctor on Duty shall ensure that no patient is retained in the Emergency Department for more than 24 hours after reporting to the Triage Desk.
- The Nursing Superintendent / Head Nurse in charge of the Emergency Department shall collect the duly filled Triage forms and submit it daily to the Medical Records Library.
- 12. The Institution shall maintain registers for the same.

13. A Consolidated Report shall be maintained in the Institution and forwarded to the Director of Health Services / Director of Medical Education through the Medical Officers in charge, every month.

(By Order of the Governor) RAJAN NAMDEV KHOBRAGADE PRINCIPAL SECRETARY

To

The Director of Health Services, Thiruvananthapuram (She is directed to publish in the Website of DHS also) The Director of Medical Education, Thiruvananthapuram (She is directed to publish in the Website of DME also) The Principals of all Government Medical Colleges (through DME) The Superintendents of all Government Medical Colleges (through DME) The District Medical Officers (through DHS) The Principal Accountant General (Audit), Kerala, Thiruvananthapuram The Accountant General (A&E), Kerala, Thiruvananthapuram Information & Public Relations Department (Web & New Media) Stock File/Office Copy

Forwarded/By order

2



File No. P1A/8/2020-HEALTH (Computer No. 1427558) Receipt No : 4279735/2020/HEALTH (P)

| . PHYSIOLOGICAL | В. | MEDICAL | C. | TRAUMA |
|--|--|---|--|---|
| ED | | | | |
| NSRA Steaming / Sindon RK < 10 or > 24 / min 15p07 <95% PR <80 or >1507 (min 1507 <90 or >200mming BBP >120mming IP/0 score on AVPU or GCS <12 Cervical Spine injury with SBC <15 | Elikeat Stri Elinake / S Eliamenon Liactive S Plaemo Elihigh Gra Elihigh Gra | S Chest Pani Altered Sensonum Stroke (FAST) gwith unstable Signs izure ppe Dropking/Electronution de corplon 3 = hoes with Bleeding TV Bed (Hematemesis, ptvs.s. Epistaxis, Nachaturia) de Fever with Delinum th Oedema / Breathiessness 2% BSA or Burns of Spirzial areas | Diffuse on Difference Difference Difference Difference Difference Mechanis Difference Difference Difference Difference Difference Difference Difference | und or penetrating injory 4. Chest, Abdurren, Grom) ascular houry ascular houry ascular bourg bone fractures acture est / Faradoxical Reaphation hysema or seat Ben Wark Veck Swelling hojories ed Sexuel Assault <u>m of Injury</u> n 3 times height of Patient n Satains etwenn 2 Heavy Vehicles prinjury frack Injury anger Death |
| YELLOW Patent Airway RR 10 to 24 / min SpO2 >95% SBP > 90 mmHg V on AVPU or GCS = 13 or 14 Cervical Spine Injury with SBC >15 | Fever w Fever w Drug Ov Poisonin Headac Vertigo Obstipa Retenti Painful Painful Painful Painful Red Eve Burns > | ain Abdomen/ Gastroenteritis ith Headache/chest-pain/Jaundice ith Immunosuppression erdose ng with stable vital signs he ation / Constipation on of Urine Bleeding PR swelling / Ulcers welling / Ulcers welling / Ulcers fr Known Anaemia for Transfusion Neck/Back/Joint d Patient e 10% but <20% BSA ; Skin Lesions | □Isolated □Minor Mechanii □Suspec □Fall fro □Fall fro □Stable | dentified closed fractures of Hand & Fo d Long Bone Fracture Head Injury sm of Injury ted Child or Elderly Abuse m < 3 times height of Patient m < 5 stairs spine injury (Any) incy with Injury |
| GREEN Patent Airway URP 10 to 24 / min Esp02 255% DESP > 90 mmHg OV on AVPL or GCS = 13 or 14 E Cervical Spine Housy with SBC 215 | Clifever IMinor symptoms of existing liness EMinor symptoms & Low risk Conditions (Cough, Cold, etc) Clifor Medicolegal Examination or Fibress EVinticaria or Sien Rash | | ElAbrasions & Laterations ElContusions & Bruises Elispiated fracture of small bones of Hand & Foot | |

Triage Nurse / Officer Name.....

Signature.....



File No. P1A/8/2020-HEALTH (Computer No. 1427558) Receipt No : 4279750/2020/HEALTH (P)





File No.HEALTH-B1/66/2020-HEALTH



"ഭരണഭാഷ- മാത്രഭാഷ"





കേരള സർക്കാർ

ആരോഗ്യ കട്ടംബക്ഷേമ (ബി) വകപ്പ് 26/05/2020,തിരുവനന്തപുരം

നം.ബി1/66/2020/ആകവ.

പ്പേഷിതൻ

പ്രിൻസിപ്പൽ സെക്രട്ടറി

സികർത്താവ്

മെഡിക്കൽ വിദ്യാഭ്യാസ വകപ്പ് ഡയറക്ടർ. തിരുവനന്തപുരം.

സർ.

വിഷയം:- ആ.ക.വ - ഡോ.വി.കെ.സമീൻ, സീനിയർ ലക്ചറർ. അസ്ഥിരോഗ വിഭാഗം, സർക്കാർ മെഡിക്കൽ കോളേജ്, കോട്ടയം - അവധി അപേക്ഷ സംബന്ധിച്ച്.

സൂചന:- താങ്കളുടെ 15.02.2020 ലെ എഫ്2/317/2020/ഡി.എം.ഇ. നമ്പർ കത്ത്.

സൂചനയിലേയ്ക്ക് താങ്കളുടെ ശ്രദ്ധ ക്ഷണിയ്ക്കന്നും ഡോ വർഷത്തേയ്ക്കാണ് അവധിയ്ക്ക് അപേക്ഷിച്ചിട്ടുള്ളത്. 12.11.2019 നാണ് ടിയാനെ വിടുതൽ ചെയ്യിട്ടുള്ളത്. കോട്ടയം സർക്കാർ മെഡിക്കൽ കോളേജിൽ ജോലി ചെയ്യിരുന്ന ടിയാൻ ചെന്നൈയിലാണ് ഉപരിപഠനം നടഞ്ഞുന്നത്. ആയതിനാൽ 13.11.2021 തീയതിയിലെ അവധി അപേക്ഷ കൂടി വാങ്ങിയ ശേഷം മാത്രമേ ഡോ, വി.കെ. സമീൻ -ന് 13.11.2019 മുതൽ അനുബന്ധം XII-B യിലെ വ്യവസ്ഥകൾക്ക് വിധേയമായി അനുബന്ധം XII-B യിലെ വ്യവസ്ഥകൾക്ക് വിധേയമായി അനുവദിക്കാനാക്ര. ഈ സാഹചര്യത്തിൽ ഡോ, വി.കെ. സമീനിൽ നിന്നും 13.11.2021 തീയതിയിലെ അവധി അപേക്ഷ കൂടി വാങ്ങി സർക്കാരിന് സമർപ്പിക്കുവാൻ താത്പരുപ്പെടുന്നു.

വിശ്വസ്തതയോടെ,

ദിലീപ്.സി.ഡി ഡെപ്യൂട്ടിസെക്രട്ടറി പ്രിൻസിപ്പൽ സെക്രട്ടറിയ്ക്ക വേണ്ടി

நல் காணைதை Signature valid Digitally signed by ANIL UMAR D Date: 2020.05.26 16 65:37 IST Reason: Approved ஸைக்கான் ഓഫிஸால்.

